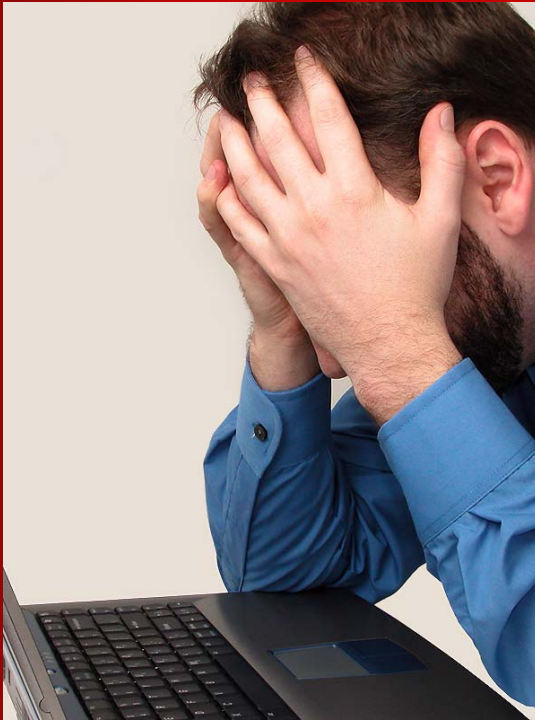


# CNC Administration and Troubleshooting wearing you out?



**LynX Monitor** alerts you when a business-critical process in JD Edwards EnterpriseOne needs attention, helping you avert potential crises.

Alerts from LynX Monitor can be emailed and/or logged in a custom Windows Event Log. Alerts contain all the information you need to troubleshoot and resolve the issue.

## What is Monitored?



Database Connectivity



Report Wait Time



Report Process Time



Scheduled Reports



Scheduler Server



Report Queues



Subsystem Reports



Files (keyword)



Kernel



Web App



## Configure alert thresholds by Report, Version and Environment.

Monitor Type: Database Connectivity Monitor

Schedule Type: Weekly

From Time: 01:00

To Time: 23:50

Every (min): 0

Day of Week:  Mon  Tue  Wed  Thu  Fri  Sat  Sun

Day of Month:  Day 01  The First  Mon of all months.

### Message:

Report <R09801>, version <ZJDE0002>, job number <42454> has been waiting for <0 hr, 20 min, 59 sec.> on server <E1SVR01>, environment <JPD900>.

### This alert was triggered by the following rule:

Alert Type: Report wait time.

Server: E1SVR01

Environment: JPD900

Report: R09801

Version: ZJDE0002

Threshold: 0 hr, 20 min, 0 sec.

Set up when you want to receive alerts based on your Service Level Agreement.

## One user submitted too many reports at the same time?

No Problem. LynX Monitor will downgrade the priority of the user's jobs based on the threshold you define.

### Message:

<15> jobs submitted by user <SFOX> are waiting in queue <QBATCH> on server <E1SVR01>, environment <JPD900>.

### This alert was triggered by the following rule:

Alert Type: Jobs submitted by one user waiting in queue.

Server: E1SVR01

Environment: JPD900

Queue: QBATCH

Threshold: 5

Change priority: Yes



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